IMPACT IF REQUESTED RESOURCES ARE NOT PROVIDED

From FY 1979 on, new training initiatives required by OTE's Agency customers have exceeded any additional resources provided to the Office. These new initiatives in information sciences, training in analysis, operations training, language training, and clerical training have been met to a large extent by diverting funds from ongoing activities, by deferring maintenance, and by receiving support at no charge from our customers.

New initiatives which we have submitted each year designed to cover such activities have been virtually eliminated in the course of the budget process, and we are suffering from an accumulated effect of "robbing Peter to pay Paul." At present, we face large unfunded requirements for activities that must be conducted this Fiscal Year. This funding will be all the more difficult given the fact that staffing and funding of present activities is at a minimal level. Components throughout the Agency are looking to OTE as a mechanism to assist them in coping with their change and their growth. Without growth itself, it is obvious that OTE will fail to meet this challenge. Our resources at present are inadequate to deal with this year's demands, much less to develop programs to train people for the future.

Should we continue to follow our present course of supporting new endeavors at the expense of important ongoing activities, putting off needed maintenance, and operating with an outdated and inefficient overhead structure, we can predict that our ability to respond to customer requirements which is marginal at present will decrease to an unacceptable level. We do not now have the resources to provide the Agency with the adequate centralized service of training support that is required in this critical period of the Institution's history. If this is not corrected soon, the effect will be felt dramatically by the Agency in future years.